SYSTEMS LEADERSHIP

Handy hints & tips



COLLABORATE & CO-PRODUCE

Service users/citizens must be at the centre of the work.



IT'S NOT ABOUT WHO IS IN CHARGE

Focus on relationships and trust, not structures and hierarchies.



DON'T HOLD OUT FOR A GRAND PLAN

You can start small, and from where you are.



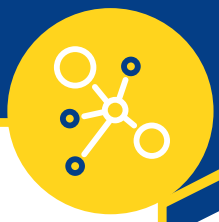
LOOK THROUGH A DIFFERENT LENS

Use narratives and framing to change the way people perceive issues.



GO WHERE THE ENERGY IS

Start with coalitions of the willing.



CONNECT, CONNECT, CONNECT

Make connections, form networks and use offline conversations to build support.

STEP BY STEP

Look to make progress rather than solving an issue in one fell swoop.



"There will always be setbacks, and you'll more often than not have to take the scenic route. But it really is possible to get significant change." - Debbie Sorkin

LEADERSHIP CENTRE